



CADILLACMOBILE APP PRIVACY POLICY

A. PURPOSE

This Privacy Policy (“Policy” or “Notice”) describes the types of information CADILLAC UNIFORMS AND LINEN SUPPLY, LLC, CADILLAC CLEAN ROOM SERVICES, INC. and GARMENTS AND EMBROIDERIES LLC (jointly, “Cadillac”) may collect from you or that you may provide to us through services accessible via the CadillacMobile app (the “Application”), including, but not limited to uniform rental and laundry services, among others (collectively, the “Service”) and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy is aligned with Cadillac’s internal practices and does not in any way clash with any other policies adopted and prepared by Cadillac.

The words “we”, “us”, or “our” are used interchangeably throughout this Policy to refer to Cadillac.

The terms “you” and “user” are used interchangeably throughout this Policy to refer to any individual, whether a registered or non-registered user, that uses the Service and/or the Application.

B. EFFECTIVE DATE AND CHANGES TO BE NOTIFIED

This Policy is in effect as of August 1, 2022. We may, from time to time, make changes to this Policy. If this Policy were to be modified either partially or in its entirety, users will be able to access the new Policy upon accessing the Application. By using the Application, you are accepting the practices described in the current version of this Policy. If you do not agree to the terms of this Policy, do not use the Application.

C. TYPE OF INFORMATION COLLECTED

We collect Personally Identifiable Information (“PII”), defined as any information relating to an identified or identifiable person, through the Application. This includes first and last name(s), mailing address, physical address, email address, credit or debit card numbers, driver’s license number and telephone number.

D. WHEN DO WE COLLECT THE INFORMATION

We collect PII when you provide it to us. As you use our Application, we may use automatic data collection technologies to collect the details of your visits to the Application, including, but not limited to, geolocation data, logs and other communication data and the resources that you access and use on the Application.



E. PURPOSE FOR COLLECTING THE INFORMATION AND WHO WE SHARE IT WITH

We use data voluntarily submitted by you and our clients in order to provide our services, including the Service; to contact you, including regarding the Service, changes to our Application, policies, terms or any products or services we offer; to comply with applicable law(s) (for example, to comply with a search warrant, subpoena or court order); and for other purposes disclosed at the time personal data is collected.

We may disclose your personal data to enforce our policies, to comply with our legal obligations or in the interests of security, public interest or law enforcement. For example, we may share or disclose your PII if the following circumstances were to arise:

- A governmental, law enforcement or national security agency requests the information pursuant to a statutory requirement or court order.
- You consent and allow for your information to be disclosed to a specific third-party, individual or entity.
- An emergency situation were to arise wherein property or life were at risk.

F. DO NOT TRACK SIGNALS

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track (“DNT”) feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Policy.

G. HYPERLINKING

The Application may contain links to other websites. This Notice applies only to the Application, so if you click on a link to another website, you should read their privacy policy. Once the user leaves the Application, Cadillac is no longer responsible for the user’s PII.

H. SECURITY MEASURES

Cadillac maintains PII for as long as need be in order to fulfill the purpose for which the information was collected, and assure compliance with any legal, accounting or reporting requirements. However, there may be instances in which, depending the purpose for which the information was collected, information storage duration may be specified. Once the information



collected is no longer of use, Cadillac will follow its document and information destruction protocol.

Cadillac employees may have access to the user's personal information to the extent necessary in order to provide and manage the Service. The number of Cadillac employees is limited and adheres to confidentiality and security protocols established by Cadillac to safeguard all personal information. These confidentiality and security protocols fall within the scope of federal and Puerto Rico law as well as any privacy laws applicable to Application users that are not under the jurisdiction of the United States of America or Puerto Rico.

I. APPLICABLE LAWS

The Application complies with applicable federal law and Puerto Rico law. The Application is hosted in the Commonwealth of Puerto Rico and is intended for and directed to users located in the Commonwealth of Puerto Rico and for promoting products, services and business operations within the Commonwealth of Puerto Rico. If you are a user accessing the Application from outside of Puerto Rico, including the European Union, Asia, or any other region with laws or regulations governing personal data collection, use, and disclosure that differ from United States and Puerto Rico laws, please be advised that through your continued use of the Application, which is governed by applicable federal law and Puerto Rico law, this Notice and our Terms and Conditions you are transferring your personal information outside of the country or jurisdiction where you are located to the United States and you consent to that transfer. The Application is not intended to subject us to the laws or jurisdiction of any state, country or territory other than those of the United States and the Commonwealth of Puerto Rico. If you do not reside in the Commonwealth of Puerto Rico and you do not want your information transferred to, processed, or maintained outside of the country or jurisdiction where you are located, you should not use the Application.

The Application is not intended to be used by minors under the age of 13. In accordance with the Children Online Privacy Protection Act of 1998, 15 U.S.C. §§ 6501-6506 ("COPPA"), Cadillac hereby reiterates that it does not knowingly or consciously maintain, collect, request or disclose PII, or any other information related to children under the age of 13.

J. SEVERABILITY

If any of the dispositions contained in this Policy were to be declared null and void, only those dispositions will be eliminated while the rest of the Policy will remain in effect.

K. CORRECTIONS AND CONTACT INFORMATION

We welcome your questions, comments and concerns about privacy. If any doubts or concerns were to arise regarding this Policy, if you believe that any of the PII that you have provided to us contain any errors, or you simply wish to request changes to the information



provided, please do not hesitate to contact customerservice@cadillacuniform.com in order to rectify the issue and answer any questions or concerns.

Effective Date: August 1, 2022

A handwritten signature in purple ink, appearing to read "SMA", is positioned above a horizontal line.

Sheitza M. Alicea
Director of Finance